

FOR IMMEDIATE RELEASE

## **AMERICAN CLAIMS MANAGEMENT NOW MANAGING GL & EXCESS CLAIMS FOR GOLDEN INSURANCE COMPANY RISK RETENTION GROUP**

**San Diego, CA, 07/24/14** – National third party administrator (TPA) American Claims Management, Inc. (ACM) was chosen by Golden Insurance Company Risk Retention Group (RRG) to manage its general liability and excess liability claims effective May 1, 2014.

Since 2001, Golden Insurance Company RRG has provided quality insurance solutions for builders, contractors and artisans. Underwritten by Program Administrator OnPoint Underwriting, the insurance company offers both primary commercial liability and excess liability coverage.

Due to the highly litigious nature of the construction industry with complex projects and frequent disputes, Golden Insurance Company RRG sought an expert claims handling TPA that would proactively investigate, assertively subrogate and fiercely negotiate on its behalf. The insurance company also wanted a TPA accustomed to working in a cooperative risk retention environment.

“Our past experience with ACM has been quite positive.” said OnPoint’s managing director of the Golden Insurance program, Richard Poling. “They are very fast and responsive in dealing with day-to-day claim issues and they are insightful when high level consulting is needed to strategize on technically-difficult liability claims. For these reasons, ACM was the obvious choice.”

ACM embraces the opportunity to help Golden Insurance Company RRG mitigate claims. “We are thrilled that Golden chose us. In the captive insurance environment, claims control is paramount and we’re up to the challenge,” said Dhara Patel, ACM president of commercial liability.

With more than 100 property and casualty adjusters averaging 20 years of experience, ACM’s expertise in general liability and excess liability claims handling is unparalleled. The TPA is known for its ability to preemptively take charge of claim outcomes and to aggressively negotiate cost-effective results.

Since 1988, American Claims Management has been a nationwide third party claims administrator specializing in both commercial and personal lines. By offering professional expertise in claims administration, ACM is committed to providing superior claims services and innovative solutions. For more information, please visit [www.ACMclaims.com](http://www.ACMclaims.com). ACM is a subsidiary of Arrowhead General Insurance Agency Inc.

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